# Blackfoot Telephone Cooperative, Inc.

Positive Impacts of the *USF/ICC Transformation Order*On Blackfoot Telephone Cooperative and Consumers

June 20, 2012



#### Overview

- Blackfoot is a rural ILEC serving Western Montana
  - Approximately 14,250 ILEC access lines
  - 6,500 square mile service area
  - 145 employees
  - Active CLEC and software subsidiaries
- Blackfoot has strived to achieve efficiency in its operations while maintaining excellent customer service
- As a result, the legacy (status quo) FUSF arithmetic, which rewards costs, punishes Blackfoot and similarly situated companies.
- Reform of FUSF will not increase Blackfoot's FUSF revenue, but it does lessen the negative impact of "no reform".



# Status Quo Encourages "Race to the Top"

#### Summary of BTC HCL FUSF

BTC has been, and continues to be, impacted by the pre-Transformation Order HCL arithmetic. Due to a rapid increase in the NACPL, BTC's portion of the HCL fund has declined from .48% in 2010 to a projected level of .05% by 2016. Without reform of HCL, BTC's HCL FUSF would decline from \$4.6M in 2010 to \$381k in 2016. By 2017, BTC's HCL is projected to be \$0.

	2010	2011	2012	2013	2014	2015	2016
NACPL	423.66	471.90	524.24	590.64	670.79	768.61	883.79
Nat Cap (\$000)	961,959	905,932	858,191	832,445	807,472	783,248	759,750
BTC Loops	15,879	14,256	13,726	13,151	12,535	11,950	11,424
BTC CPL	896.04	890.30	904.57	925.79	925.79	925.79	925.79
Tot HCF (\$000)	4,635	3,997	2,920	2,264	1,427	819	381
Tot % of Cap	0.48%	0.44%	0.34%	0.27%	0.18%	0.10%	0.05%
HCF Change (\$000)		(638)	(1,078)	(656)	(837)	(608)	(438)
% HCF Effect		(13.8%)	(27.0%)	(22.5%)	(37.0%)	(42.6%)	(53.5%)



# Blackfoot's Network Evolution

- In the late 90's Blackfoot Telephone Cooperative began delivering the early versions of ADSL broadband service. Our network at the time was comprised of AFC digital loop carriers, connecting to 21 Nortel DMS100 remote switches.
- In late 2001 we developed a new vision for our network. This
  vision encompassed a "future proof" strategy in its support of
  new services and evolving bandwidth requirements, as well as
  being extremely cost effective. The new network would be
  based on DWDM, Ethernet, and IP protocols.
- The final design included consolidating all remote switches into one centralized softswitch, provided by Metaswitch. It also called for replacing over 150 remote AFC terminals with Occam all IP systems.



### Blackfoot's Network Evolution

- Blackfoot's new network exceeded design criteria. We reduced our annual network maintenance and software upgrade expenses by over 50%. Our network switching capital expenses, on a yearly basis, fell by roughly 30%. We also now deploy Ethernet services over copper or fiber facilities at virtually any speed.
- Our network is also designed to quickly and cost effectively deploy FTTP when and where it is required. All field terminals are fiber fed, and capable of supporting FTTP service packs. Our current strategy is to deploy FTTP when it is necessary to upgrade aging copper loops, or in new developments. With this new architecture and philosophy, we have been able to meet and exceed any customer requests for broadband services.



#### IP Conversion: Switch Cost

#### **Change in Switch Cost**

 BTC reduced its host switching cost by over 40% due to the conversion from legacy (Nortel DMS) circuit switching to an IP Platform (MetaSwitch).

#### Switch Cost (\$/NAL/mth)\*

	2005	2011	Effect	%Effect
Volume Sensitive	2.16	0.76	(1.40)	-65%
Volume Insensitive	3.45	2.55	(0.90)	-26%
Total	5.61	3.31	(2.30)	-41%



<sup>\*</sup>Company Proprietary Information

#### FTTH Overbuild

- Blackfoot carefully analyzed a broad FTTH overbuild and could find no economic basis for the \$87 million expenditure.
- We were unable to identify any incremental increased revenue, and even assuming an indefinite flow of FUSF, it produced a negative outcome.

86,886
0.1273
11,061
<u>0</u>
11,061
0
10,584
10,584
-477
-4.3%
16.0%
-20.3%



#### Alta Economics

 BTC's unserved broadband is largely limited to a single, remote wire center with very low density. Blackfoot has elected to not deploy broadband and instead will rely on alternative, lower cost solutions.

Average cost is	\$ 20,732	cap ex per sub.
	\$ 318	mthly cost per sub.



# Blackfoot has contained cost (and not "grown revenue requirement")

#### **Effect of Regression Caps**

BTC's cost for the two Study Areas are 68% and 56% of the caps identified by the Quantile Regression.

APPENDIX B

Quantile Regression Cost Per Loop (CPL)

			90% Capex				SVER TO	CPL used to		
Study Area	Current	Current	CPL	BTC % of	<b>Current Opex</b>	90% Opex CPL	BTC % of	Determine	Regression	BTC % of
Name	CPL	Capex CPL	Estimate	CapEx Cap	CPL	Estimate	OpEx Cap	Support	Сар	Tot Cap
BLACKFOOT										
TEL - BTC	\$989	\$485	\$826	59%	\$504	\$631	80%	\$989	\$1,457	68%
BLACKFOOT										
TEL - CFT	\$806	\$417	\$841	50%	\$389	\$609	64%	\$806	\$1,450	56%

#### Source:

See Connect America Fund; A National Broadband Plan for Our Future; Establishing Just and Reasonable Rates for Local Exchange Carriers; High-Cost Universal Service Support; WC Docket Nos. 10-90, 05-337, DA 12-646, Appendix B, Released: April 25, 2012.



# Blackfoot's prices are in line with the established Transformation Order benchmarks **BTC Local Service Prices**

In 2004, BTC implemented a sweeping rate "re-balancing" in the form of revenue to access line recovery (effectively a \$13/month intrastate SLC). EAS. At that time we shifted \$2.2M (60%) of intrastate carrier access

Existing Prices	\$/month
R1	25.00
EUCL	6.50
Total NAL	31.50
Benchmark	30.00
% of Benchmark	105%

BTC's Local Service prices for Residential Service are 105% of the benchmark (business prices are \$45.90 per line per month, excluding the EUCL).

BTC is not subject to Benchmark or Floor constraints.

BTC will have no ARC additives (Residential or Business) for at least the first 3 years of the ICC 9 year reform period



### Advanced Services

#### **Blackfoot Broadband Coverage**

Data as of April 1, 2012

Total Access lines 14,240

Broadband Speed (up/down)	Percentage available including Alta & Powell
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768/256 98.0%

**Current FCC BB definition** 

4/1 95.4%

Proposed FCC BB definition

15/1 and above 69.0%

Fastest BB speed available from BTC today

24/1 37.4%

Fastest BB speed available from BTC using ADSL2+



# **Customer Satisfaction**

#### **Customer Satisfaction Score 2011**

Customer satisfaction measurements, produced by an independent survey (Pivot Group) indicate exceptional BTC customer satisfaction: 4.17 (Good to Excellent) on a scale of 1 - 5.

Q: All things considered, how do you rate Blackfoot?

		Residential	Business		Total	
5	Excellent	541		260		801
4		496		355		851
3	Neutral	175		117		292
2		36		19		55
1	Poor	11		5		16
	Score:	4.21		4.12		4.17



# Transformation Order has positive effects

- The Commission is pursuing the correct policy revisions to target support and eliminate, or at least reduce, the "race to the top"
- "Recycled support" flows from capped companies back to uncapped companies.
- Because Blackfoot was a pool contributor, ICC reform capped Blackfoot's ICC revenue at a level higher than its current revenue requirement.
- Reasonable limits on costs do not negatively impact high levels of customer service, but incent efficient network evolution and usage, as well as partnership opportunities.

